


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: A. Wade Cohn, Brian J. Vetter, Arjun Chopra
Assignee: Motive Communications, Inc.
Title: Cross-Channel Communication of Data Collected by Channel-Specific User Interfaces
Serial No.: 10/734,911 Filing Date: December 12, 2003
Examiner: Unassigned Group Art Unit: Unassigned
Docket No.: MTV0013US

Austin, Texas
January 22, 2004

COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR § 1.97(b)**

Dear Sir:

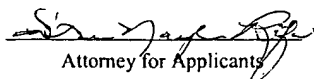
Pursuant to 37 CFR § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 1276 OG 55, wherein the USPTO waived the requirement under 37 CFR 1.98 (a)(2)(i) for submitting a copy of each cited U.S. patent and each U.S. patent application publication, no copies of U.S. patents or U.S. patent applications are enclosed. Copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or

3. an admission that the information cited herein is, or is considered to be,
material to patentability as defined in § 1.56(b).

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on January 22, 2004.

 1/22/04
Attorney for Applicants Date

Respectfully submitted,



D'Ann Naylor Rifai
Attorney for Applicants
Reg. No. 47,026
(512) 439-5086
512-439-5099 (fax)

U.S. Department of Commerce, Patent and Trademark Office					Atty Docket No.		Serial No.	
					MTV0013US		10/734,911	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT					Applicant(s)			
(Use several sheets if necessary)					A. Wade Cohn et al.			
					Filing Date		Group	
					December 12, 2003		Unassigned	

U.S. Patent Documents							
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
	AA	5,506,898	Apr. 9, 1996	Constantini et al.	379	266	
	AB	6,064,730	May 16, 2000	Ginsberg	379	265	
	AC	6,263,066	July 17, 2001	Shtivelman et al.	379	266	
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						

Foreign Patent Documents							Translation	
		Document	Date	Country	Class	Subclass	Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)		
	AQ	
	AR	
	AS	

Examiner	Date Considered
----------	-----------------

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.